

## REMARKS

Claims 34 and 47 have been canceled, claims 26 and 39 amended, and new claims 51 and 52 added. Support for claims 51 and 52 may be found, for example, in paragraph [0012] of the published application. No new matter has been added.

Claim 26 has been objected to in the Office Action due to informalities. Claim 26 has been amended.

Claims 26-38 have been rejected under 35 USC 101 as directed to non-statutory subject matter as drawn to an "arrangement." The rejection is respectfully traversed. For clarification, claim 26 has been amended to recite a "storage arrangement". The Examiner is respectfully requested to withdraw the rejection.

Claims 26, 29, 32, 34-41, 44 and 49-50 have been rejected under 35 USC 102(b) as anticipated by Bjornberg and incorporated reference to Campbell. The rejection is traversed.

In the Office Action, the Examiner equates the supply device (MCF) of the instant application to the provisioning system of Bjornberg, and the provision device (SCF) to the Next Generation Service Node (NGSN) of Bjornberg/Campbell. Applicants respectfully disagree with this analysis. The NGSN is a computing and telephony platform that operates as an IVR service node in a telecommunications network (see, Bjornberg at col. 4, lines 1-6). That is, the NGSN of Bjornberg is a complete information output system or interactive system, e.g. an IVR server according to the instant application. The provision device (SCF) in the claimed invention, on the other hand, is part of a storage arrangement which comprises a supply device and (at least) a provision device (see, for example, paragraph [0010] of the published application, lines 12-16). The components or elements transferred to the provision device (SCF) are available to information output systems or interactive systems e.g. IVR servers, which access the components or elements provided for performing service (see, for example, paragraph [0010], lines 38-42). Hence, the claimed provision device (SCF) is accessed by information output systems and interactive systems, e.g. IVR servers / service nodes, but it is not itself an IVR service node.

Additionally, the Examiner equates the information output device to the NGSN voice ports of Bjornberg/Campbell, and the information output system or interactive system to the first functional layer of NGSN. Again, Applicants respectfully disagree with this analysis.

According to the Examiner, the provision device is already identified to be equivalent to the NGSN as a whole. It is therefore not clear how the Examiner now maps additional limitations that are completely different from the provision device. In any event, the voice ports 214 of Campbell are logical ports (Campbell, col.4, lines 36-40), and therefore such a port cannot be an information output device. Furthermore, the first functional layer 210 of the NGSN is nothing more than a number of isolated resource cards / modules that are able to provide network connectivity (Network Connectivity Interface 212), and signaling processing capabilities for playing audio, DTMF processing, voice recognition and conferencing (voice ports 214, SIVR ports 216, conferencing resources 218, Campbell Fig. 2). However, due to the missing Bus interconnection 222, API 224, and application control 232 this layer is not able to provide any information output or interactivity to the network and service users in the network. Such a layer is not an information output system or interactive system. An information output system or interactive system would be an IVR server, e.g. the complete full layered NGSN of Campbell.

In the instant invention, on the other hand, the information output devices access the provision device for information outputs or interactive dialogs / for the purpose of component transmission. This is not disclosed in Bjornberg/Campbell and it has not been addressed in the office action. Therefore, Bjornberg/Campbell do not disclose the following limitations:

- a storage arrangement comprising a supply device and in addition at least a provision device;
- a storage arrangement wherein at least one information output device is provided and associated with the information output system or interactive system and accesses at least one provision device for information outputs or interactive dialogs; and
- a storage arrangement wherein an information output device accesses a provision device in the course of an information output or interactive dialog for the purpose of component transmission.

Rather, Bjornberg/Campbell disclose a provisioning system for interactive voice responses and an advanced interactive voice response node, i.e. an IVR server. However, the applied reference(s) fail to address or suggest a multi-device storage arrangement that is actively

accessed by the IVR servers with respect to components or elements provided for performing services.

Claims 26, 27-28, 30-31 and 42-43 have been rejected under 35 USC 103(a) as unpatentable over Bjornberg in view of Fuller. The rejection is traversed for at least the same reasons presented in the arguments above.

In view of the above, Applicants submit that this application is in condition for allowance. An indication of the same is solicited. The Commissioner is hereby authorized to charge deposit account 02-1818 for any fees which are due and owing, with reference to Attorney Docket No. 119010-093.

Respectfully submitted,

BELL, BOYD & LLOYD LLP

BY 

Kevin R. Spivak  
Reg. No. 43,148  
Customer No. 29177

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